

# Home Energy Score

Joan Glickman

February 9, 2012

National Association of State Energy Officials

# White House Recovery thru Retrofit Effort: Identified 3 Major Market Barriers

## Consumer Information

Consumers do not have access to straightforward and reliable information.

## Worker Certification & Training

Consumers and industry want access to consistent workforce standards and a national certification.

## Financing

Homeowners need access to financing to pursue investments in energy efficiency.

# Objectives for the Home Energy Score

- Strengthen the home energy improvement market
- Provide an affordable and credible means for homeowners and homebuyers to understand --
  - their home's energy performance,
  - how their home compares to others in their area, and
  - how to improve its efficiency.

# Analysis Done to Date

- Pre-White House Announcement
  - Focus groups
  - Social science research
  - Hypothetical runs to determine most important data to collect as part of assessments
- Pilots
  - Assessor feedback
  - Homeowner feedback
  - Data from pilots
  - Analysis with NREL on pilot data and other data from programs in several states (home characteristics data with utility bills)
    - Help prove validity of Home Energy Score
  - Bin/Weather analysis

# Motivating Investment in Energy Improvements

- Homeowners appreciate straightforward, simple information... at least initially
  - Clear, simple, colorful graphics that make sense at a glance
- Homeowners want customized recommendations
- People are influenced by their peers and neighbors
  - Reference points matter
  - e.g., how does my energy use compare to that of my neighbors'?
- Consumers care about the bottom line
  - However, many are misinformed about which investments will pay off most quickly and save the most energy
  - Many don't realize that home energy improvements can also improve the comfort of their homes as well as health and safety
- Consumers like to see government seal on information provided
  - Co-branding with local provider also can be effective

*Extracted from key Findings from Focus Groups and Social Science Review*

# Addressing the Information Barrier

## What is the Home Energy Score?

- Standardized method for quickly assessing a home's major energy systems and the envelope
- Allows comparison between homes regardless of location in U.S.

## Who provides it?

- Local and state governments, utilities, non-profits, and other home performance industry organizations

## What does a homeowner get?

- Asset Score
- Home Facts: List of data collected by a Qualified Assessor
- Recommendations for improvements

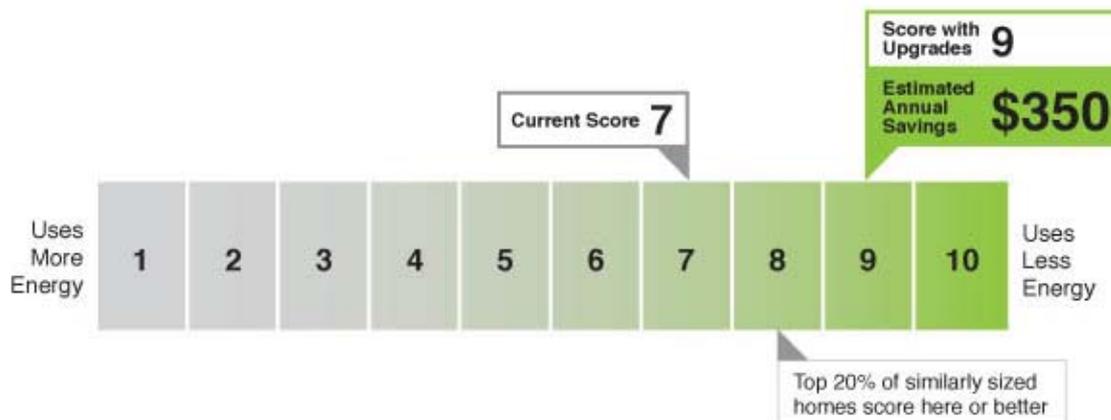
# Home Energy Score: Pilot Version Tested in 2011

## HOME ENERGY SCORE

Address **12345 Honeysuckle Lane  
Unit 3  
Smithville, AR 99999**

Total Energy **140 MBTUs / year**  
Home Size **2,200 square feet**  
Air Conditioning **Yes**

Climate Zone



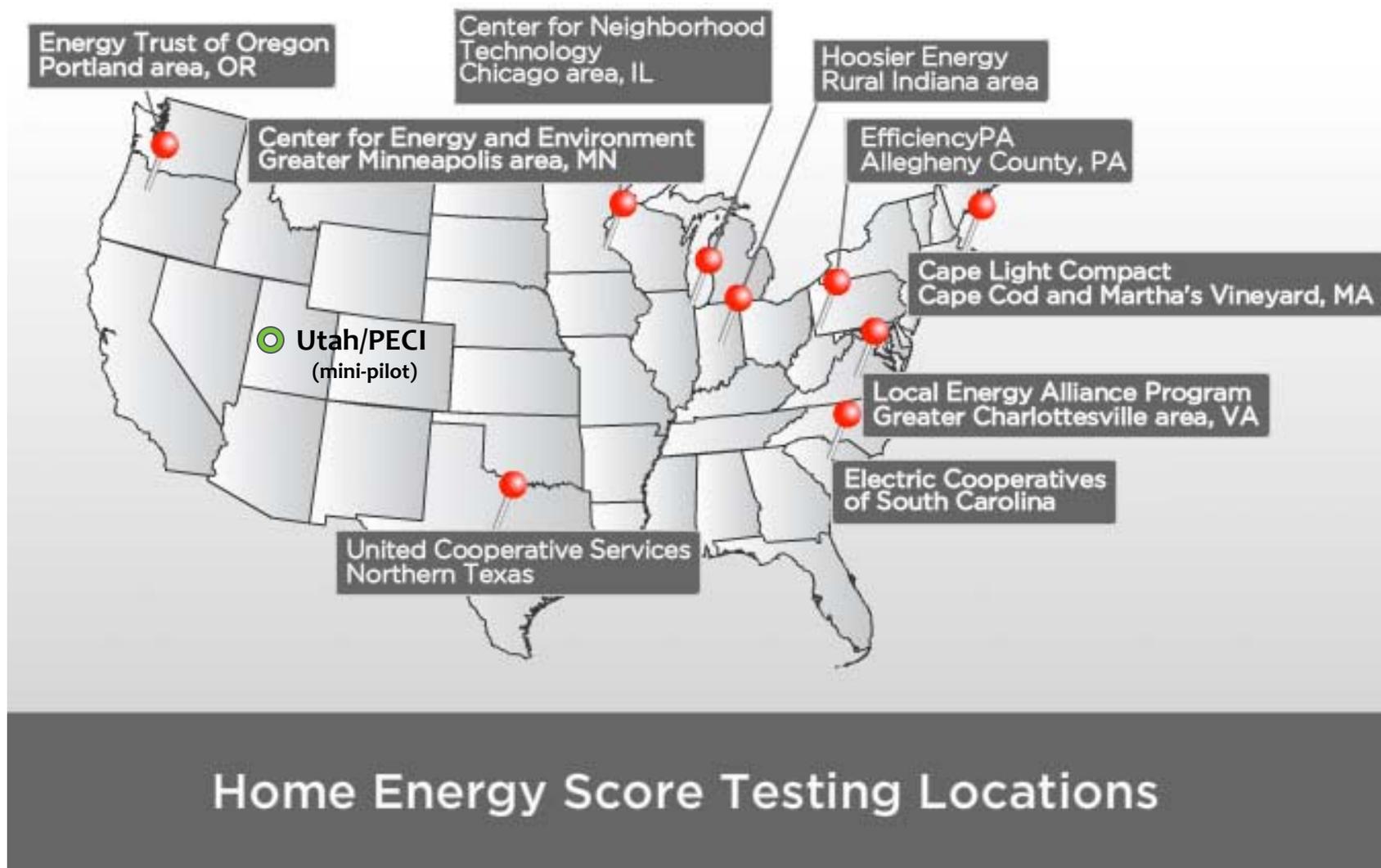
Energy use reported in Million British Thermal Units (MBTUs). Estimated savings reflect the amount a homeowner will save on their annual utility bill if all recommended improvements are made. Both energy use and savings estimates assume that 2 adults and 1 child live in the home. Your actual energy use and savings will depend on how you maintain your home, how many people live there, your day-to-day habits and weather. To learn more about how to save energy and money in your home, as well as more about the home energy score, visit: [homeenergyscore.gov](http://homeenergyscore.gov)



U.S. DEPARTMENT OF  
**ENERGY**

Assessor # **55555** Assessment Date **12/31/2010** Label # **123456789**

# Home Energy Score Pilots

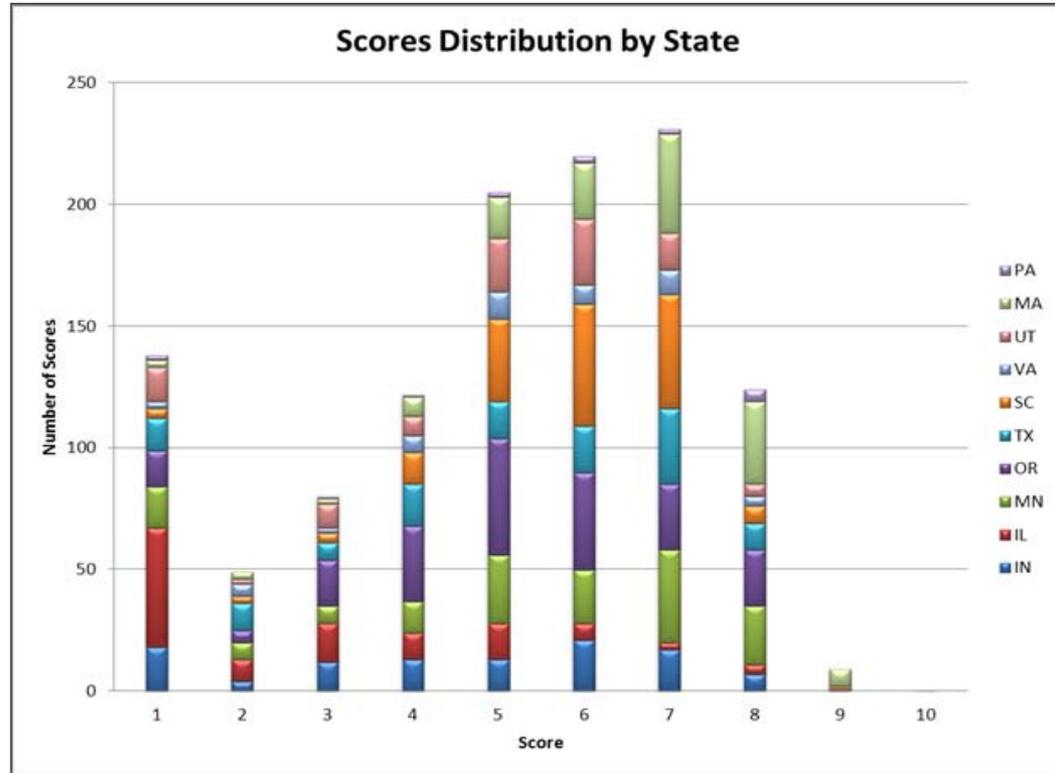


# Home Energy Score Pilots

- Nine pilots completed in 2011
- 1,000+ homes assessed in total (January – June 2011)
- 31 qualified assessors participated
- In most cases, the scores reflected relatively “normal” distributions

## Improvements to Scoring Tool

- Need to reconsider bin values in some climates
- Making adjustments
- Version 1.0 expected late 2011



# Homeowners understood and liked the scoring method...

More than 90% of those who responded thought –

- The amount of time they had to be in the house was reasonable.
- The 1 to 10 scale was easy to understand.

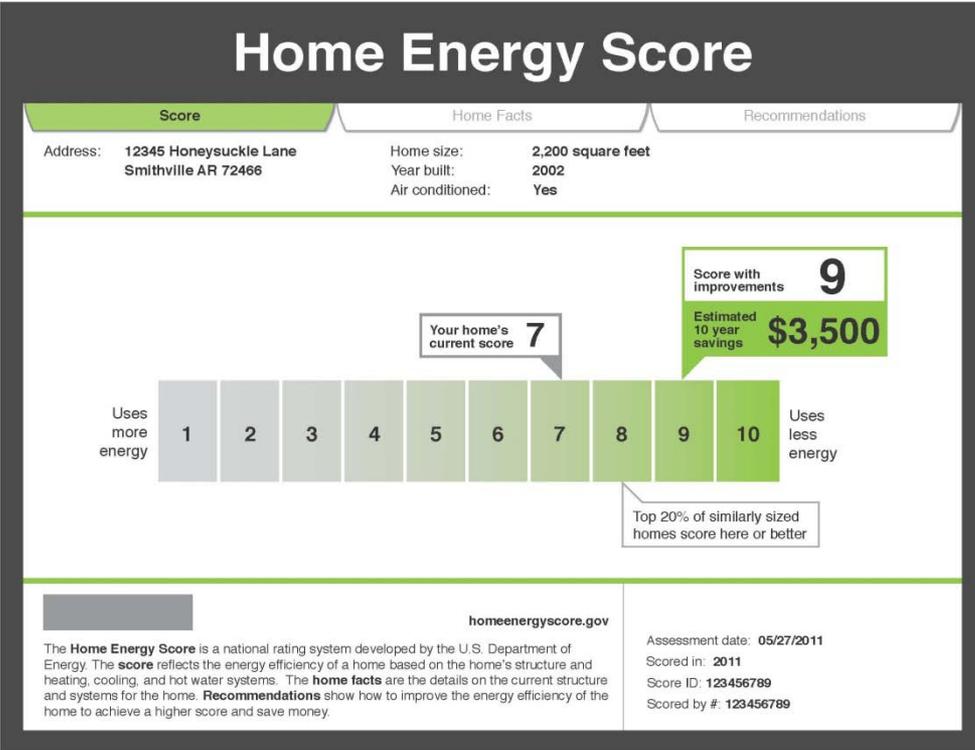
More than 80% of those who responded said –

- The recommendations would help them prioritize energy improvements to make to my home.
- They now understand how their home compares to top performing homes in my area.

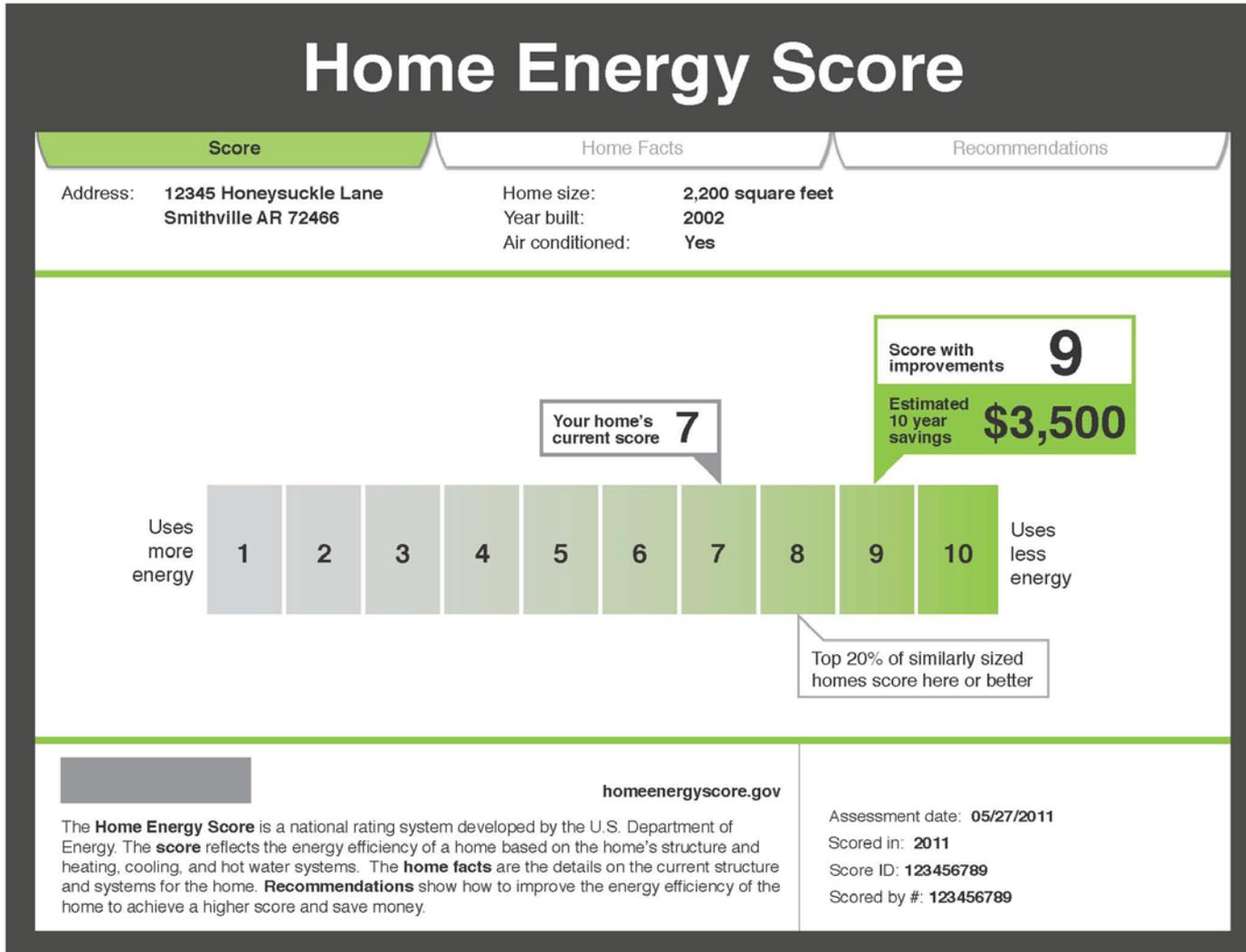
**\* This is based on preliminary results.**

# Feedback Led to Program Improvements

- Simplified label/score
- Improved scoring tool
- Revised assessor training and testing



# Home Energy Score



## Home Energy Score

Score

Home Facts

Recommendations



### About this home

Assessment date:	05/27/2011
Address:	12345 Honeysuckle Lane
City, state, zip:	Smithville AR 72466
Year built:	2000
Number of bedrooms:	3
Stories above ground level:	2
Interior floor-to-ceiling height (feet):	8
Conditioned floor area (all stories combined, square feet):	25,000
Direction faced by front of house:	North



### Estimated energy use per year

Total energy (MBTUs):	234
Electricity (kWh):	6650
Natural gas (therms):	1240
Oil (gallons):	120
Propane (gallons):	150



### Comments

Comment text would go here and would span the entire width of the page instead of just one column.

Score ID: 123456789  
[homeenergyscore.gov](http://homeenergyscore.gov)

# Recommendations (optional)

## Home Energy Score

Score
Home Facts
Recommendations

Address: **12345 Honeysuckle Lane**  
Smithville AR 72466

---

<b>Repair now:</b> These improvements will save you money, conserve energy, and improve your comfort now	<b>Estimated utility bill savings (\$/year)</b>
<b>Air tightness:</b> Hire a professional to seal the gaps and cracks through wich air leaks into and out of your home	\$510
<b>Ducts:</b> Hire a professional to seal your ducts to reduce air leakage	\$470

<b>Replace later:</b> These improvements will help you save energy when it's time to replace or upgrade	<b>Estimated utility bill savings (\$/year)</b>
<b>Water heater:</b> Select a water heater with an ENERGY STAR label	\$50
<b>Furnace:</b> Select a furnace with an ENERGY STAR label	\$430

With these improvements  
reduce your home's carbon  
footprint by: **43%**

Score ID: 123456789  
[homeenergyscore.gov](http://homeenergyscore.gov)

# Interested in Becoming a Partner?

## Primary Requirements

- Score minimum of 200 homes annually
- Meet quality assurance requirements
  - Rescore 5 percent of homes
- Assessors must meet DOE requirements
  - BPI certified building analyst or HERS Rater
    - Considering alternative certifications (e.g., pilot testing Home Energy Survey Professionals)
  - Training available on-line
  - Must pass DOE on-line exam (3 parts)

# Partners Signed to Date

- ❑ Long Island Power Authority, NY
- ❑ Ohio Partners for Affordable Energy
- ❑ Utah Office of Energy Development
- ❑ Clinton Foundation, Little Rock, AK
- ❑ Energy Coordinating Agency, PA
- ❑ Stop Waste Organization, CA  
(several jurisdictions in California)
- ❑ Babylon, NY
- ❑ Cape Light Compact, MA
- ❑ Columbia Water and Light, MO
- ❑ Local Energy Alliance Program , VA  
(several jurisdictions in Virginia)
- ❑ Midwest Energy Efficiency Alliance, IL  
(with Center for Neighborhood Technology)

# More about the Home Energy Scoring Tool

- Only Qualified Assessors can access the tool
- The tool is for use in single family homes
  - Townhomes are eligible but require special inputs
  - Cannot be used for multi-family housing
- The tool is only available through the internet
- Application Programming Interface (API) will be available in March 2012
  - Will allow seamless link to other software tools

# So, what can we do to encourage investments in energy efficiency?

- Make it easy
- Make it reliable (workforce standards)
- Encourage energy improvements as part of home maintenance
  - Home maintenance needs to be as easy as car maintenance
- Seize the moment
  - Integrate improvements with home renovations or appliance purchases
  - Encourage investment in improvements at time of sale or within first year of home ownership
- Emphasize other benefits: comfort, improved value
- Advertise your investment/spread the word
  - Similar to home renovations, improvements can “spread” if visible to neighbors
  - Highlight energy efficiency at time of sale

# For more information

If you have additional questions or comments,  
please contact **Joan Glickman** at  
[homeenergyscore@ee.doe.gov](mailto:homeenergyscore@ee.doe.gov)

Visit: [homeenergyscore.gov](https://homeenergyscore.gov) for  
recorded webinars and Q&A sessions as well as  
additional information on the program.

# Criteria for Home Energy Score Qualified Assessors

All Qualified Assessors must complete the following prior to gaining access to the scoring tool and providing Home Energy Scores:

1. Provide proof of a valid certification from one or more of the following:
  - Building Performance Institute's (BPI) Building Analyst certification
  - Residential Energy Services Network (RESNET) certified Rater
2. Pass the online Home Energy Score Building Science Test as well as the online Home Energy Score Training Test (including “scoring” of 3 sample homes on-line)

***Individual assessors are currently not eligible for partnership with Home Energy Score. To participate, individual assessors must work thru Partner organizations.***

# Convincing Homeowners to Invest in Energy Efficiency Isn't Always Easy

- Tens of millions of homes could benefit from cost effective energy improvements but...
  - Home energy is a minor cost for middle and upper income households (3-5% of household income)
    - On average, about \$2200 in utility costs per year
  - Energy improvements lack cache and are largely invisible (exception: windows)
  - Home improvements are generally perceived as a hassle